

MARTHE ODONELLE NJOYA

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SUMMARY

IT professional and web developer with experience in helpdesk support, front-end development, and UI/UX design. Skilled in troubleshooting systems, building PHP/MySQL web applications, and creating user-friendly interfaces. Seeking opportunities in IT Support, Web Development, or UI/UX.

TECHNICAL SKILLS

Web: HTML, CSS, JavaScript, PHP, MySQL

Frontend/UI: Responsive Design, Bootstrap, Wireframes

Tools: VS Code, GitHub, Eclipse, XAMPP, Power Automate

Systems: Windows, Linux, Virtual Machines

Hardware/Networking: Troubleshooting, PC Setup, Routers/Switches, Cisco Basics

Design: Figma, Moqups, draw.io, UML

Languages: English, French

EXPERIENCE

IT / Helpdesk Support Intern — Minnesota Children's Museum, St. Paul, MN

Jan 2025 – Present

- Troubleshoot hardware, software, touchscreen systems, and network issues
- Install/configure operating systems to improve device performance
- Build and test virtual machines for system setup and training
- Manage helpdesk tickets and ensure timely resolution
- Create clear documentation and guides for non-technical staff

Technology Coordinator — ACR Homes, MN

Oct 2024 – Mar 2025

- Built automated workflows using Power Automate, Forms, and Excel
- Designed dashboards to track operational and caregiver data
- Trained staff and improved reporting efficiency

IT Intern — Century College, White Bear Lake, MN

Jun 2022 – Aug 2022

- Built/repaired computers and installed Windows/Linux systems
 - Resolved network and software issues
 - Achieved 96% positive user feedback
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PROJECTS

EduLion Platform (Flagship)

- Built a school management system with payments, dashboards, and academic tracking
- Designed system architecture and user flows
- *Tech:* PHP, MySQL, HTML/CSS, JavaScript

TeamUp Collaboration Platform

- Developed dashboards, onboarding flows, and backend for team assignments
- Created UML diagrams and UI wireframes

Campus Trade Marketplace

- Built marketplace system with search filters and user roles
- Implemented frontend UI and backend logic

Culture Upgrade Website

- Developed filtering system and detailed UI cards
- Improved user experience and layout structure

EDUCATION

B.S. Computer Information Technology — Metropolitan State University

Dec 2025

A.A.S. Computer Technology Support & Administration — Century College

May 2023 | GPA: 3.70 | Phi Theta Kappa

Certifications (In Progress): Google IT Support | Web Development

ADDITIONAL EXPERIENCE

Customer Service Representative — Walmart (2020–Present)

Caregiver — ACR Homes (2024–2025)
